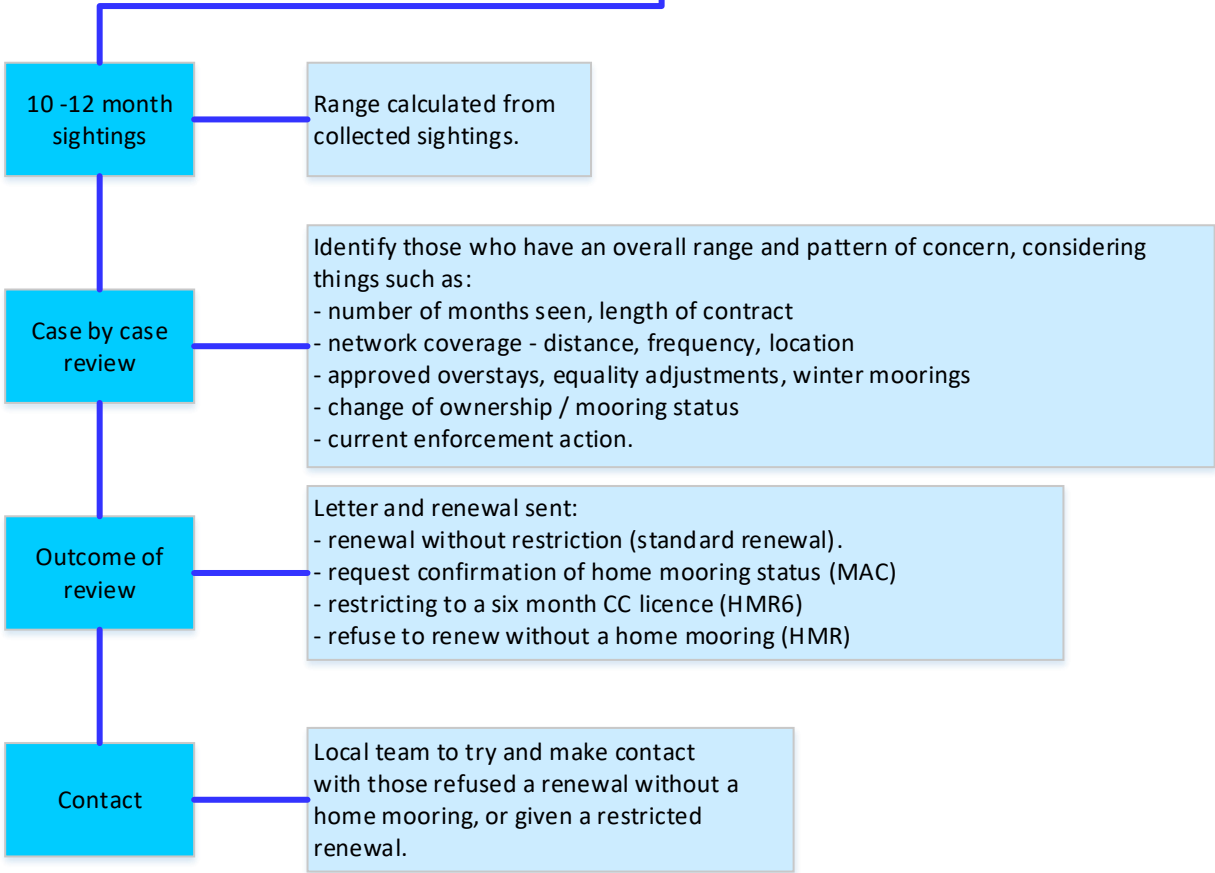


CC Monitoring Process - High Level

Renewal Analysis

For boats without a home mooring



Six month renewal

If they do renew

Send reminder half way through licence period (RR)

- The final review takes place after the licence has expired to allow all movement to be considered.
- The restriction period is reviewed in particular, but the whole of the preceding 12 month period will be assessed.
 - If improved, allow to renew for 12 months (R12)
 - If some improvement but not enough (R6+6)
 - If not improved, send letter outlining options (EL)
 - If not resolved issue letter and notices (SNLB) and continue with enforcement process.

If they don't renew

Our Legal team to send letter (LWLA) giving 28 days to resolve. If not resolved issue letter and statutory notices (SNLA) and continue with enforcement process.

Standard 12 month renewal

- If they renew-
- review sightings after six months and identify those of concern due to range and/or pattern
 - send midpoint reminder (MpR)
- If they don't renew-
- follow standard unlicensed process (How to Licence your Boat letter)

Boats without a home mooring

- Each month identify boats without a home mooring (MAC or CC).
- If the customer has received the CC advisory letter before – no action
 - If they have not received, send advisory letter (Adv) and add customer to list